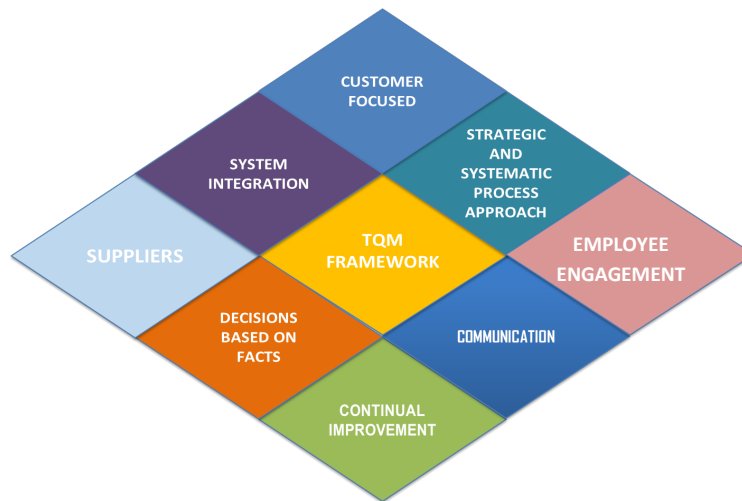


TOTAL QUALITY MANAGEMENT



Webinar Title:TOTAL QUALITY MANAGEMENT

Registration Fee (including GST):- Rs.99/-

About Webinar Program(Brief One para): - _____

- Quality is the competitive edge for the products and services. It is not just confined to a product/ service; but it also applies to delivery, administration, and every aspect of organization's activities. For being competitive, it is a necessity to embark on and follow programs to improve primary, support and development processes.
- TQM (Total Quality Management) has been demonstrated as a management as-well-as a problem-solving technique. TQM benefits have been in the form of increased competitiveness, reduced costs and satisfied customers.

Webinar Course Coverage (Specify Module details) :- _____

- TQM Defined
- Deming's 14 Points of Managing Quality
- TQM Implementation

Register to learn (Key Webinar' in bullet points): _____

- Equip the participants with the concept of Total Quality Management
- Enable the participants to understand TQM implementation

Thanks & Regards

NPC Team

Course conducted by Group/ Regional DirectorateName:- RD, KANPUR

Name&Designation of Course Coordinator:ALOK SRIVASTAVA, DIRECTOR (GRADE-II)

Course Coordinator Contact Details:(M) 9793396788